

Privacy Statement – Sendot Research

Sendot Research B.V. (hereinafter: "Sendot"), located at Pelmolen 14, 3994 XZ Houten, registered with the Chamber of Commerce under number 62488295, respects your privacy and is committed to safeguarding your personal data. This Privacy Statement outlines the types of data we collect, the purposes for which we process it, the measures we take to protect it, and your rights in relation to your personal data.

1. Applicability

This Privacy Statement applies to the use of our website www.sendot.nl and the associated services.

2. Personal Data We Process

We process your personal data when you use our services or when you contact us. The types of data we collect include:

Data provided by you:

- Name
- Gender
- Address
- City of residence
- Telephone number
- Email address

Data Automatically Collected:

- IP address
- Browser type
- Operating system
- Internet serviceprovider

3. Purposes and Legal Grounds for Processing

We process your personal data solely for the following purposes:

Purpose	Legal Ground
Responding to contact requests	Consent
Sending newsletters	Consent (double opt-in)
Providing price quotes, sending product information	Performance of a contract
Improving our website and services	Legitimate interest

Your personal data will not be used for any purposes other than those specified above, unless we are required to do so by law.

Bank:	Rabobank	Account name:	Sendot Research B.V.
IBAN:	NL 40 RABO 0301 4972 57	BTW/VAT:	NL854837358.B01
KvK/COC:	62488295	BIC/SWIFT:	RABONL2U

4. **Newsletter**

If you subscribe to our newsletter, we will use a double opt-in system to confirm your subscription. Each newsletter will include an option to easily unsubscribe.

5. **Data Security**

We implement appropriate technical and organizational measures to ensure that your personal data is protected from unauthorized access or loss. Such measures include:

- SSL encryption for data security;
- Restricted access to personal data, accessible only to authorized personnel.

6. **Retention Periods**

We retain your personal data only for as long as is necessary to fulfill the purposes for which it was collected, unless we are required by law to retain it for a longer period.

7. **Disclosure to Third Parties**

We will not share your personal data with third parties, except when necessary for the performance of our services or when required by law. Your data will only be processed within the European Union or in countries that provide an adequate level of protection in accordance with applicable data protection laws.

8. **Cookies**

We use cookies to enhance the functionality of our website and improve your user experience. You may disable cookies through your browser settings. Please note that this may affect the functionality of the website.

9. **Your Rights**

You have the following rights concerning your personal data:

- The right to access your personal data;
- The right to correct inaccurate data;
- The right to request the deletion of your data ("right to be forgotten");
- The right to restrict the processing of your data;
- The right to data portability;
- The right to withdraw your consent;
- The right to object to the processing of your data.

Additionally, you have the right to lodge a complaint with the Dutch Data Protection Authority (Autoriteit Persoonsgegevens) if you believe that we are processing your data unlawfully.

10. **Changes to this Privacy Statement**

Sendot reserves the right to amend this Privacy Statement. If we make significant changes, we will notify you through our website. Registered users will receive an email notification.

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11. Contact

For any questions, comments, or requests regarding your privacy, please contact us:

Sendot Research B.V.

Pelmolen 14

3994 XZ Houten

Email: info@sendot.nl

Phone: +31 (0)30 636 8477

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